

# INDIAN INSTITUTE OF BANKING & FINANCE Professional Development Centre – Eastern Zone, Kolkata

# VIRTUAL TRAINING PROGRAMME Effective Branch Management From 29-31 May 2023

Last Date to Apply: 26.05.2023

**Individual Candidates may also participate** 





#### **BACKGROUND**

IIBF is an "Institute of the Bankers, for the Bankers and by the Bankers". It has emerged as a premier institute in banking and finance education. Considering the emerging requirements of the bankers in the ever-changing dynamic environment, IIBF has been providing training to bankers in select areas. IIBF has world class training facilities at its all four centres in the country; Leadership Centre in Mumbai and the three Professional Development Centres (PDCs) at Delhi, Chennai & Kolkata.

#### **PURPOSE**

In past few years, the landscape of banking industry has undergone significant change. Changing profile of customers, fast moving technology, innovation in products, rising expectations from the service sector requires Branch Managers to possess certain set of skills. The skills need to be identified, acquired at the right time, and used effectively. Given this background, IIBF has designed this special programme for Branch Managers.

#### **OBJECTIVES**

To impart skills related to -

- ✓ Assessment of Branch Business Potential
- ✓ Optimization of Branch Profitability
- ✓ Efficient use of Technology for marketing, customer profiling
- ✓ PML-KYC Compliance
- ✓ Building up a Credit Portfolio for sustainable profitability
- ✓ Executing loan documents

- ✓ Preparation of Regulatory Returns
- ✓ Team Building
- ✓ Time Management

#### **CONTENT OVERVIEW**

- Preparation of Branch Business Plan
- Strategies for handling campaigns for Deposit/ Retail/SME Credit
- Leveraging Information Technology to increase business
- Strategies to build up quality Credit Portfolio (Retail & SME)
- Loan Documentation, Different types of charges on security
- Maintaining Customer oriented work culture in the Branch
- Compliances- PML/KYC, Regulatory Returns
- Team Building and Time Management

#### **TARGET GROUP**

This programme is intended for Bank Officers – Scale I to IV, first time Branch Managers, Officials given charge of Large Branches. Programme is suitable for existing as well as newly appointed branch heads of Rural/SU/Urban and Metro branches (General and Specialized Branches).

#### **DURATION**

3 Days, from 29th May to 31st May, 2023 from 10.00 AM to 5.00 PM. (Non Residential)

#### **MODE**

Sessions are conducted on virtual platform (ZOOM). Live sessions are delivered by faculty. The sessions are made interactive by sharing experience, putting poll questions during the session.

#### DIDID

Rs.6,000/- per participant plus GST@18% aggregating to **Rs.7,080/-** (In case of TDS deduction, please send us TDS certificate) (**Kindly provide your GST Number in the nomination letter to facilitate the raising of Invoice**)

#### CONTACT DETAILS

Mr. Tusharendra Barpanda Zonal Head, PDC-EZ, IIBF Phone No.: 033 – 4603 2850 Email:head-pdcez@iibf.org.in Mob. No. 9717005551 Ms. Samriddhi Guha Jr. Executive, PDC-EZ, IIBF Phone No.: 033 – 4603 2850 Email: **je.pdcez2@iibf.org.in** Mob. No. 8420475917

**Correspondence Address**: Indian Institute of Banking & Finance, PDC-EZ, Avani Heights, 2<sup>nd</sup> Floor, 59A, Jawaharlal Nehru Road, Nr. Rabindra Sadan Metro Station, Kolkata – 700020.



# INDIAN INSTITUTE OF BANKING & FINANCE Professional Development Centre – Eastern Zone, Kolkata

#### **NOMINATION FORM**

**Programme Title:** Effective Branch Management

**Mode of Programme: Virtual Mode Date: 29-31 May 2023** 

Last Date to Apply: 26.05.2023

Details of Nomination (to be filled by the Banks/FIs/Other Organizations):

Sl. No.	Name of Participant	Designation	Branch/ Office	Contact No.	E-mail Id.
1					
2					
3					
4					

Fees Paid Rs	UTR/Transaction No	Date of Payment:	
Name of Sponsorii	ng Bank / FI:	GSTN of Bank/FI:	
Address of the Bar	nk/FI:		
Phone/Mob. No.	E-mail id.:		

# Program fees may be remitted to the credit of Institute's Bank Account as below:

- ✓ Name of Account Holder: Indian Institute of Banking & Finance
- ✓ **Name of the Bank Branch:** State Bank of India, Vidya Vihar (West), Mumbai.
- ✓ **Savings Account No.** 37067835940 IFSC: SBIN0011710
- ✓ PAN No. AAATT3309D; GST No. 19AAATT3309D2ZO, State West Bengal

# Nomination details may be submitted at the below mentioned address or by e-mails:

Mr. Tusharendra Barpanda Zonal Head, PDC-EZ, IIBF Phone No.: 033 – 4603 2850 Email:head-pdcez@iibf.org.in Mob. No. 9717005551 Ms. Samriddhi Guha Jr. Executive, PDC-EZ, IIBF Phone No.: 033 – 4603 2850 Email: je.pdcez2@iibf.org.in Mob. No. 8420475917

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#### INDIAN INSTITUTE OF BANKING & FINANCE

### Professional Development Centre - Eastern Zone, Kolkata

NOMINATION FORM FOR SELF-SPONSORED CANDIDATES
LAST DATE TO APPLY: 26.05.2023

**Programme Title**: Effective Branch Management

Mode of Programme: Virtual Mode Date 29-31 May 2023

Sl. No	Name (Mr/Mrs/Ms)			UTR NUMBER
1				

Name of Bank/ FI employed with:	
Address of Bank/ FI employed with:	

**FEE**: Rs. 6,000/- per participant plus GST @ 18% i.e. Rs.1080/-aggregating to Rs. 7,080/- (In case of TDS deduction, please send us the TDS certificate).

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